

## APPENDIX 1

### A SELECTION OF LINE MANAGEMENT AND SOCIAL WORK PRACTITIONER COMMENTS WITH REGARDS TO WORKING WITH FOUNDATION APPRENTICES

*“Foundation Apprentices are a fantastic addition to the Business Administrative Team; they have always been willing to help, always have a ‘can do’ attitude and are willing to learn. The benefit of having FA’s is that they come to the team with freshness and their ideas are always from an objective perspective. I have always found our FA’s to be invaluable to me in my work especially when I have needed to be guided through processes that are new to me, or when I have needed something done urgently. They are an important part of the Community Care team”.* **Service Manager, Community Care Services.**

*“The Foundation Apprentices that have supported my Team have been nothing short of fabulous. Their energy and commitment has been a breath of fresh air, which has permeated throughout the entire team. Nothing has been too much trouble for them and they’ve been a real credit”.* **Team Manager, Children and Young People Services.**

*“I just want to express my views on the number of Foundation apprentices that have worked with us. I have been extremely impressed by the responsible, polite and professional manner that they have shown. They have always been helpful and quick to learn and respond promptly to any requests made”.* **Social Worker, Community Network Team.**

*“The apprentices we have worked with and trained have complimented the running of our service and have supported our development. We have seen a higher level of productivity and they have been more motivated and satisfied workforce. We are providing future skilled workers who offer a fresh prospective; they keep ahead of technology and recognise the investment in their development”.* **Business Support Services Line Manager**